

# Finding a doctor or hospital on **myuhc.com**<sup>®</sup>

Use doctors, hospitals, pharmacies, labs and other providers and facilities in your UnitedHealthcare health plan network to help you save money and lower health care costs.

1

Log into **myuhc.com**. You can create an account by clicking on “Register Now”.

2

Once logged go to the find a doctor search.

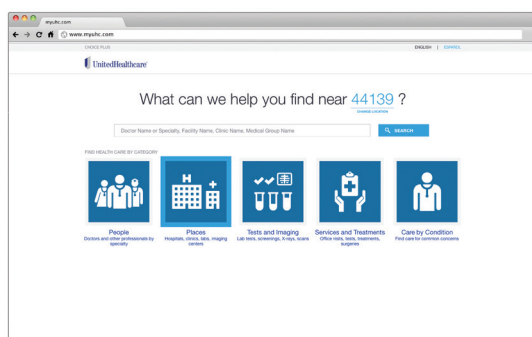
3

Your ZIP code will automatically be used – you can change this by clicking “Change location”. Then you have two choices:

- Enter the provider name, facility or medical group in the search box.

OR

- Click on the icon that reflects the type of provider you are looking for and follow the prompts.

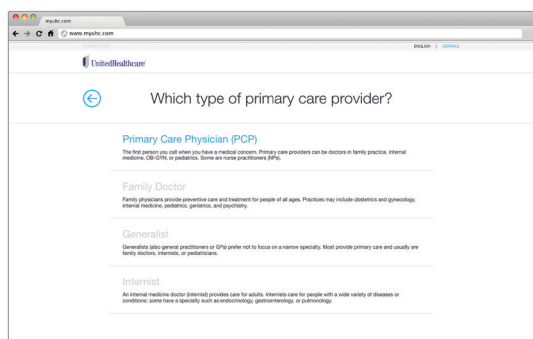


Please note: The following provider search experience is not compatible with Windows Internet Explorer 8 (IE8). If your system is using the IE8 web browser you'll automatically be directed to an earlier version of the UnitedHealthcare provider search tool.



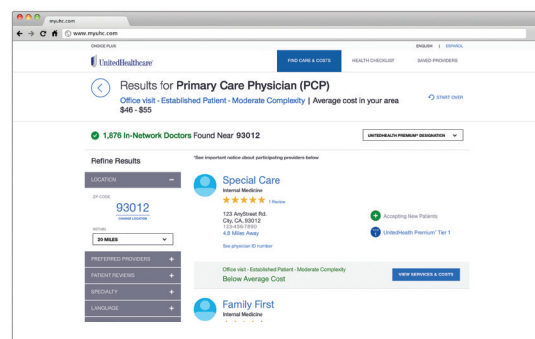
4

Choose from Primary or Specialty care, and then select the type of physician.



5

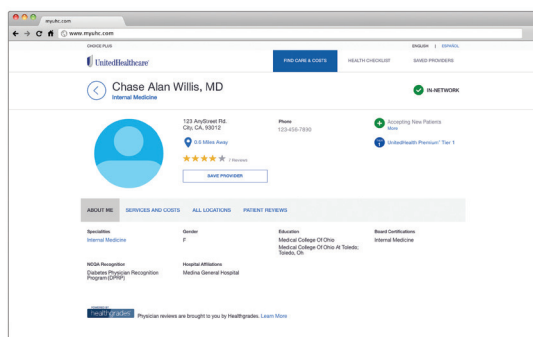
A list of doctors in your ZIP code area will be provided under Primary Care Physician.



6

Click the doctor's name to find additional information, including address, phone number, if they are accepting new patients, hospital affiliation and if the doctor is a UnitedHealth Premium® Tier 1 provider. Just look for the **TIER 1** indicator.

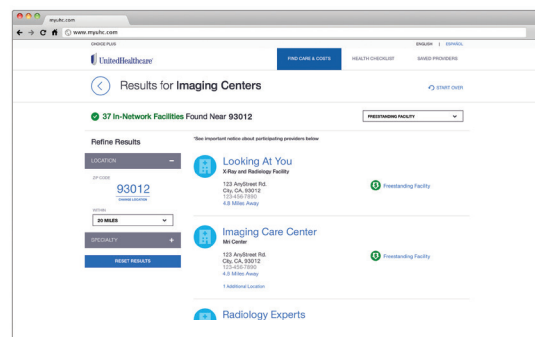
If you need the provider ID# to identify your PCP, you'll find it under "All Locations."



7

## Freestanding Facilities

Find a "Freestanding Facility" by clicking "Places" or "Tests & Imaging," when you begin your search. (see the screen shot in step 4)



**Call us with any questions.**

Call the member number on your health plan ID card.

The UnitedHealth Premium® designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at myuhc.com®. You should always visit myuhc.com for the most current information. Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician. Please visit myuhc.com for detailed program information and methodologies.

Only individual physicians that meet UnitedHealth Premium designation criteria, or physicians in designated specialties who are part of medical groups that meet UnitedHealth Premium criteria for group practices and who have sufficient claims data for analysis, may be designated. All physicians that contract with UnitedHealthcare have met credentialing requirements. Regardless of designation, plan enrollees have access to physicians in the UnitedHealthcare network as described in their benefit plan. Specialties for which there are no quality guidelines currently established in the program are excluded from evaluation and are noted as such. Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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